

Community Governance Action

A Tilitonse Foundation Newsletter: Issue 5, May 2022



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Foreword



The Tilitonse Foundation presents the fifth edition of its Community Governance Action newsletter, covering the period January – March, 2022. This edition carries stories and developments within the Tilitonse Foundation and in grant partner projects from Mzuzu City, Blantyre City, Zomba City, Dedza district and Dowa district. The stories carried in this edition were captured by our partners from the media fraternity.

In this edition, we bring to you the developments at the Tilitonse Foundation on a new partnership with Welthungerhilfe (WHH) and Civil Society Agriculture Network (CISANET) on a 37 months project. We also share with you a key development in the Foundation under the Partnership and Networking strategic area where the Foundation has rolled out Patsinde, an initiative that aims at facilitating engagement on governance and sustainable development in Malawi. The edition also carries developments in our grant partner projects, and these include: Waste Management in Blantyre and Mzuzu cities; revenue generation in Zomba city; message on NEEF loans in Dedza district; message on AIP in Chitipa district.

The period January – March, 2022 marked the completion of the grant partner projects under the CBO Call window. All the projects were successfully implemented and completed, and this edition brings to you interesting developments in the funded projects. Among others, you will be taken through how a project on monitoring NEEF loans in T/As Tambala and Kachere in Dedza district has facilitated access to the loans by citizens in the area. We will also share with you key messages from the projects which were working on NEEF and AIP in Dedza and Chitipa districts.

This edition also shares with you developments in the ongoing projects under the Thematic Call window. It presents the development on youth involvement in waste management as an income generating activity in Mzuzu city; engagement with policy and decision makers, and duty bearers on policy and regulatory framework on waste management in Blantyre city; Revenue Enhancement Strategic Plan in Zomba city; community engagement with Council officials in Mzuzu city.

We urge you all to walk with us on this journey the Foundation is undertaking towards good governance and sustainable development in Malawi. This is an interesting period in the Foundation because there are best practices, success stories, lessons and results from the Tilitonse Foundation supported projects. We thank you all for your support.

Robert White
Chief Executive Officer



A participant contributes during the launch of Patsinde forum

Introducing Patsinde: A Tilitonse Foundation Initiative for Engagement

Patsinde is an initiative of the Tilitonse Foundation aimed at creating space and providing a platform for engagement in promoting good governance and sustainable development in Malawi. It is a concept developed within the framework of promoting engagement between citizens on one hand, and duty bearers, service providers, policy and decision-makers on the other.

The word '**Patsinde**' is a vernacular Chichewa word that means the trunk of a tree. The initiative borrows from two practices associated with the tree: the first one is where people in the rural areas gather under a tree (usually close to a chief's house) which provides good shade to discuss matters that affect their day-to-day lives and/or spend time to enjoy and celebrate life; the second is the role that the tree trunk plays in conducting water and other minerals to the leaves, where they are manufactured into substances that are distributed to other parts of the tree and to the roots.

These are the roles Tilitonse Foundation will play under the **Patsinde** initiative. It will create space and provide a platform, and facilitate engagement among various stakeholders: citizens, academicians, policy

and decision-makers, lawmakers, service providers from public and private sectors, and duty bearers on governance and development issues in order to contribute towards aspirations of the **Malawi Vision 2063 - An Inclusively Wealthy and Self - Reliant Nation**.

The **Patsinde initiative** will specifically:

1. Identify gaps, areas of concern and evidence from projects that are being implemented by grant partners of the Tilitonse Foundation and relevant projects from other stakeholders that need to be brought to the attention of policy and decision-makers in the public and private sector, and to Development Partners.
2. Provide a platform for engagement between the citizens from the projects and relevant duty bearers, service providers, and policy and decision-makers on identified gaps and areas of concern.
3. Facilitate interface of the concerned parties through provision of evidence on matters of concern and getting responses from the relevant duty bearers, service providers,

policy, and decision-makers.

4. Provide opportunities for policy and decision-makers to unpack relevant policy and regulatory frameworks to citizens and civil society organizations (CSOs) for effective engagement and to also support effective design and implementation of governance and development interventions by CSOs.

1. Functioning platform for engagement between citizens and policy and decision makers, and service providers is established
2. Objective and evidence - based policies and decisions are developed and implemented.
3. Improved relationship and engagement between citizens and duty bearers
4. A well informed and engaged citizenry on governance and development matters

The expected outcomes of the Patsinde are as follows:

Tilitonse Foundation Partners with CISANET and Welthungerhilfe

With funding from the German Federal Ministry for Economic Cooperation and Development (BMZ), Tilitonse Foundation has partnered with Welthungerhilfe (WHH) and Civil Society Agriculture Network (CISANET) to implement a three-year project which is aimed at strengthening the capacity of civil society organisation (CSOs) in food and nutrition security (FNS) programming in Malawi. Specifically, the project is expected to strengthen capacity of

10 CSOs and district based network associations in evidence based FNS management, administration and programming. This support will in turn enable the targeted CSOs to plan and implement effective and participatory FNS programming approaches with their target groups.

The following are the roles of the partners:

Welthungerhilfe (WHH)

- Providing overall coordination of the project
- Providing the implementing partners with technical support in in project and knowledge management.

CISANET

- Providing capacity building in Food and nutrition security programming
- Facilitating collaboration and networking of CSOs at district level.

Tilitonse Foundation

- Providing organisational capacity development and strengthening of institutional structures (leadership, administration, management) to the participating CSOs.
- Managing grants for pilot projects to be implemented by the 4 selected CSOs.

The synergies created through the combination of existing professional expertise, experiences, and actor networks, form favourable preconditions for the successful implementation of this project in Dedza, Ntcheu and Nsanje.

Zomba City Council lauds role of civil society in development



Harry Phiri hands over the service charter to the Mayor as Deputy Mayor Munira Abdulla Bakali looks on

By Arnold Namanja

‘Civil society organisations are playing an important role in championing development in Zomba city council’ said Principal Investment and Promotion Officer for Zomba City Council (ZCC), Maurice Tsoka Banda.

Banda made the remarks recently during a review meeting between Zomba City Council and Bwalo Initiative, a local civil society organization in Zomba which is implementing an 18 months **Strengthening Urban Governance** project with support from the European Union and Royal Norwegian Embassy through the Tilitonse Foundation.

Bwalo Initiative has played a big role in the development of the council’s Revenue Enhancement Strategic Plan, which is considered as a strategic document which will provide a road map for the next five years to the council in terms of revenue generation and utilization.

“This document will help ZCC on a year to year basis to focus on key areas with regards to improving revenue base. This being a public document, it belongs to people of Zomba City to take stock of the steps the council is taking,” Banda said.

The Revenue Enhancement Strategic Plan is there also as a monitoring and evaluation framework to

guide the council in terms of its mandate to provide council services to the residents of the city in areas of road maintenance, waste collection and fire services.

“Considering that 70% of ZCC’s revenue is generated from locally collected revenue, there is no way we can forge ahead operationally and administratively without having adequate resources. So, the Revenue Enhancement Strategic Plan will guide the council in a number of aspects,” he said.

ZCC Director of Health and Social Services, Busta Chiona said the partnership with Bwalo Initiative has also enabled the council to achieve a number of milestones since the council brought all sectors on board in the implementation of the project, citing development of a Service Charter as one of the biggest achievements.

“The service charter which is just awaiting its launch will go a long way in improving service delivery to the residents; it will also enhance citizen participation in various activities happening at the council’.

“The charter outlines the mandate of the council which is to provide services while citizens have a responsibility to support the council by being responsive through paying taxes, ground rent and

other fees demanded from time to time,” Chiona said.

Chiona said the council would continue to engage residents of the city through awareness campaigns on their roles and responsibilities to continue supporting ZCC in its efforts of improving service delivery.

He therefore expressed gratitude to Tilitonse Foundation through Bwalo Initiative for the support to the council, saying the council is now empowered to deliver quality services in line with the decentralization programme which calls for transparent and accountable manner in its operations.

Bwalo Initiative Programmes Manager, Harry Phiri said the urban governance project had three pillars of development of a service charter, revenue enhancement strategic plan, capacity building of ward committees and city market committees.

“Over the period we have been implementing the project, we’ve seen a number of outputs achieved such as strengthened relationship between the council and citizenry in Zomba city and local revenue generation,” Phiri said.

“We’ve also noted an increase in access to information from ZCC to its residents; thereby, ensuring accountability. Ward Development Committees have been trained to advocate for issues which affect them and demand for entitlements from the city,” he added.

Bwalo Initiative with funding from the European Union and Royal Norwegian Embassy through Tilitonse Foundation managed grants has been implementing an Enhancing Urban Governance, Active Citizenship and Unlocking Revenue Generation and Capacity Building project in Zomba City to the tune of EUR 100,000 (an equivalent of K85, 000, 000).

YICOD Empowers Community structures to Monitor NEEF Loans



Esinta Samson, Chairperson Tambala ADC.

In February 2021, Youth Initiative in Community Development in Dedza received funding from Tilitonse Foundation to implement a project titled **Enhancing Transparency and Accountability in NEEF loan Administration**. The main aim of the project was to empower citizens and community structures including youth and women groups so that they can effectively participate in the processes of identification and disbursement of NEEF loans. The project was

implemented in T/A Tambala and T/A Kachere.

Before the project, it was difficult for ordinary people to access loans. Political Party officials were in the forefront to access loans and the community structures such as Area Development Committee’s role were not clear. NEEF was just engaging them when they fail to collect the loan from the groups that benefitted and defaulted. To address the issues, YICOD implemented

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YICOD Empowers Community structures to Monitor NEEF Loans

activities to empower ADCs and other structures on NEEF guidelines and their roles through citizens voice and action and scorecard. YICOD also conducted awareness campaigns on inclusion of Youth, People with Disabilities and women in NEEF related activities.

On 25th February, 2022, one year after the start of the project we caught up with some of the beneficiaries of the project and they had this to say:

access the loans and the process is transparent.

Charity Beni, Secretary of Youth Network concurred by indicating that her club was one of the clubs that had benefited from the loans. People with disabilities have also not been left out as reported by Catherine Gunya Chairperson for Disability Forum for Dedza

'I am thankful to all donors supporting the project that YICOD is implementing. This has assisted us to



Before the training our role was not clear, political leaders were the ones on the forefront and loans were being disbursed at constituency level. We were just getting reports that some clubs had benefitted and we were mostly involved when the beneficiaries were defaulting that is when they would ask us to assist them to locate the defaulters. But now things have changed, we now know who is eligible to get the loan and the processes and some women groups in my area have benefitted from the loans. They have engaged in businesses which are helping their households.

Us as leaders, we have been empowered to assist community members on questions they may have, we are also free to go to NEEF offices and enquire on loan beneficiaries from our area.

Isaac Tambala, a Youth Network Leader from T/A Tambala had a similar story indicating that as a Youth Network, they were getting reports of youth clubs that have benefitted but none of those clubs belonged to the youth. It was discovered that they were parents getting loans in the name of youths but now they have been linked to ADCs and the Youth are now able to

ensure that those with disability in those T/As access NEEF loans. Previously, they thought that these people cannot do anything meaningful but they are now able to access loans and doing various businesses', said Catherine Gunya

The District Community Development Office was also thankful because the project has helped to improve the relationship between his office and NEEF office, and urged the leaders to also be on the forefront to ensure that the groups that access loans repay so that the revolving fund reaches more beneficiaries.

The project has assisted us even at council level. NEEF was not involving council in their activities and now we are able to work together and the ADCs were just given a role without training. At least they now know what they are supposed to do and I urge them to go beyond identification of beneficiaries. They should also encourage the loan beneficiaries to repay so that other people also access the loans.

The total grant amount was from Tilitonse Foundation was EUR 25,000 for a period of 12 months

CEPA pleads with Government on Waste Management Policy

BY Arnold Namanja

Programmes Manager for Centre for Environmental Policy and Advocacy, Gloria Kamoto has pleaded with government to take an active role in facilitating laws which would regulate waste management as one way of creating a waste-free environment in the country.

Kamoto was speaking in an interview with Malawi News Agency (Mana) on the sidelines of a review meeting for a 15 months Urban Governance 'My City, My Space,' project being implemented by CEPA with support from the European Union and Royal Norwegian Embassy through Tilitonse Foundation.

She observed that the current pieces of legislation did not recognize private sector waste management, noting that most of the licenses in the waste management cycle were prohibitive of the private industry to engage in the same.

"It is high time government rose up to the occasion and put some legislation which can effectively govern the work of waste management with some deliberate guidelines on the role of private players in the industry," Kamoto said.

"We will continue to lobby for a reform in waste management as currently there are a lot of gaps within local council committees on environment and sanitation where they are ill equipped for the task even though it is provided by the law," she said.

Kamoto said the intervention with support from Tilitonse Foundation helped in providing support to national efforts of clean-up day whereby different partners were involved unlike engaging only those in the environmental sector.

She said one of the achievements realized from the 'My City, My Space,' was that it created awareness to residents of the City of Blantyre on their role in waste

Gloria Kamoto speaks to our reporter



management chain, noting that communities had a chance of learning how to separate waste through provision of green and red bins.

Kamoto added CEPA would take lessons learnt from the 'My City, My Space,' project to schools in the city in an attempt to scale up the interventions, noting that it was necessary to instill a sense of responsibility in learners to grow with the attitude of sustainable waste management.

Director of Health and Social Services for Blantyre City Council, Dr. Emmanuel Kanjunjunju thanked Tilitonse Foundation for supporting the intervention, saying the partnership between BCC and CEPA provided useful insights as to how effective waste management could be done.

“CEPA brought all the partners in waste management in the city together; the approach proved to be effective because of the concerted efforts. In our case, we need a lot of people to go and collect waste from the bins/skips which was

eased with the project,” Kanjunjunju said.

He said the initiative by CEPA also increased awareness among residents through creation of a communication line where residents have an opportunity to report cases of poor waste disposal to the council for possible redress.

“We have a dedicated toll-free line which is a result of CEPA’s intervention. We also have a WhatsApp line for the same purpose. All this happening in the context of national clean-up day for communities to keep their surroundings clean,” Kanjunjunju said.

He also said the project empowered Blantyre City Council market cleaners and workers with the knowledge on solid waste management through the process of separation, recycling and recovery.

The total amount of the grant was EUR 150,250 for a period of 15 months.



Dr Emmanuel Kanjunjunju Director of Health and Social Services for Blantyre City Council

Chibavi Youth Action Group finds Gold in Waste

By George Bulombola

Following the introduction of Strengthening Urban Governance Project by a consortium of Find Your Feet, Church and Society of CCAP Synod of Livingstonia and Voice of Livingstonia, youth in Chibavi Township in Mzuzu City, found an opportunity to demonstrate different innovations in waste management and utilization.

The project which is supported by Tilitonse Foundation with financial assistance from the Royal Norwegian Embassy and The European Union, among others aimed at strengthening working relationship amongst different stakeholders to improve transparency and accountability for the development of the city. The project started in February 2021 and will end in May 2022

Among others deliverables, the project included training accountability clubs which track projects' funds and utilization, establishing waste management committees and training youth clubs in briquettes and brick making from plastic waste. Youths form a greater part of the country's population, hence their involvement in such initiatives is always of paramount importance.

One of the challenges being experienced by the Mzuzu City Council (MCC) is poor waste disposal and management by both council and its residents. Communities in almost all townships within the city, dispose different types of waste at un designated places especially along the city's streets hoping that the council will clear the sites and in the long run it comes a blame game. This creates a risk of flooding and sanitation related disease outbreaks and this project initiative comes as an intervention to such risks.

"This project has made us to be innovative. We maintain our markets clean by collecting and managing waste apart from keeping the green city clean.

One shortfall with this job is that we do not have personal protective equipment such as work suits and gloves among others. But out of all of these challenges are part of our innovations," said Mathews Kumwenda who is chairperson for Chibavi Youth Action Club.

Kumwenda who also doubles as the club's sanitation wing, said him and his friends find a hobby in waste collection because they recycle it into different products and being trained by Find your Feet.

"We make briquettes using saw dust and waste maize flour which we collect from maize mills. We also make bricks using plastic waste such as bottles and sell them within the community. Another wing makes manure which is also sold at a reasonable price as the price of chemical fertilizer is high," he said.

He said to ensure transparency and



Kumwenda sitting on plastics bottles ready for recycling into bricks

accountability of its operations, the club has a bank account to which they deposit the proceeds from the sales of the briquettes and bricks. He also said the club collects waste from market places thrice a week and that the approach has encouraged people to be putting wastes in their dustbins for easy collection to the clubs recycling site.

Kumwenda however was quick to mention some of the challenges the initiative is facing citing lack of permanent recycling site, lack of wheel barrows, briquettes and bricks electric molding equipment. He said currently they use wood fuel for the project which is not a sustainable source of energy and not environmentally friendly hence the need for the electrical production equipment.

“Our vision is to establish a community waste disposal site which will be utilized by every household within the community so that we keep our residential and market places clean. If this is achieved, our job will be simplified,” said Kumwenda.

He added that community members in the township have taken after the club’s initiative and they also strive to make their business places and residential areas clean.

One of the block leaders in the township which is within Chibavi Ward, Jossia Ngala commended Find Your Feet for empowering the youth with different innovations which their benefits have spilled over to the general community.

“This youth club was formed some years back but had nothing to do which could empower them economically. We are however today pleased to see our youths contributing to the development of our ward,” said Ngala.

He said the area used to have its water drainage system blocked due to accumulation of waste such as plastic bottles and papers in the system and that often the area used to be flooded especially during the rainy season which he said is not the case currently.

“All our drainage system is cleared of waste which is now been collected and recycled into useful products by the youth,” said Ngala.

Director of Vegan Africa Waste Solutions, Chancy Chirwa who was engaged by Find Your Feet to train the youths in briquette and brick moulding, expressed gratitude to be associated with the project which he said has provided the youth with an income generating activity.

“Life span for a plastic brick is almost five years and

we intend in partnership with the club to build a house using the plastic materials such as bricks and sheets, so that the results of our innovations should be evidence based,” said Chirwa.

Tilitonse Foundation Grants and Partnership Manager, Tinkhani Khonje commended the club for striving to keep market places and the ward in general clean. She said that she was impressed with the club for hatching business endeavors capitalizing on waste, saying if the initiative is well run, the youth in the area could be raising a lot of money for the sustainability of the initiative.

“It is encouraging to see the products made from plastic papers, bottles and other types of waste’.

She advised the youth club to improve on packaging so that they are able to attract more customers. She also advised the club to ensure that there is transparency and accountability of the business proceeds, saying accountability and transparency are some of the core objectives of the project.

Project Manager for Find Your Feet, Robert Ndovi commended the club for its commitment towards learning and utilizing the knowledge they acquired and for being creative for coming up with the initiative.

“With support from Tilitonse Foundation, our role was to provide technical support, support with trainings that were relevant to the project’s goals besides procuring briquettes making machines,” said Ndovi

He said the objectives of the project included enhancing active citizenship, duty bearers’ responsiveness and stakeholders’ engagement as some of the ways of addressing gaps that affect good governance and management at MCC.

“We noted that some of the council’s challenges bordered on its inability to provide satisfactory services without giving reasons for their failure to do so to the residents in a transparent, inclusive and accountable manner. Hence the inception of the project,” said Ndovi.

Ndovi said confrontational approach on development issues amongst stakeholders and the city council is history. City Council and stakeholders consult and discuss on how to improve the face of the city.

“In general, we are pleased to register improved citizen participation and coordination amongst stakeholders in running the affairs of the council,” he said. The total amount of funding is Eur 142, 258.40



Towards Accountability and Transparency in City Councils: Case of Mzuzu City Council

Transparency and accountability are key pillars of good governance. Residents of Mzuzu city and the Council are both geared towards achieving better service delivery by pursuing these two tenets of good governance. Both parties realize the importance collaboration, transparency, accountability and inclusiveness if they are to change the face of the city and meet the expectations of the residents and aspirations of the Council.

On 30 March, 2022 Mzuzu City Council organized a Town Hall meeting at St. John of God Hall in Mzuzu. The meeting was aimed at reviewing the performance of the Council on the 2021/22 Budget. The meeting was attended by the Mayor of the Council, His Worship Gift Desire Mkandawire, the Deputy Mayor Councillor Tony Mwenitete, the Chief Executive Officer Mr Gomezgani Nyasulu and staff from the Council. The communities were represented by Ward Committee from all the wards in the city committees.

The Council Budget for the period was MK2.8 billion. With the budget, the Council reported that it has undertaken several projects as planned including: building of timber bridges; construction of culverts; road grading; and waste management upgrading. The Council also reported that it has undertaken extra projects on top of the planned projects.

Representatives of residents engaged the Council

officials on various areas including road construction, bursaries, construction of bridges and culverts, and the overlap of projects from one financial year to another. The engagements were for the Council officials to account for the budget funds and provide an overview of the Council performance in relation to the budget.

‘We have noted that a number of road projects for the city have not been completed as planned. Last time we were informed that the Nchengautuwa East road will be upgraded to tarmac road. However, we were told that this will not be done because the Council has prioritized the Bypass Road. Nevertheless, we have not seen any of these being done. Can the Council provide an update?’ asked one of the residents

In response, the Council explained that the funds which were allocated for road projects were of a total of MK4 billion, an allocation from Parliament. However, not all these funds were disbursed due to the tendering processes and the no objection processes that involve the PPDA and the ACB. These processes delay procurement of contractors and as a result not all projects planned have been undertaken.

‘In the budget, there were plans to have street lights but these did not take place. The areas that were targeted to have street lights do not have lights.’



A delegate contributing during a townhall meeting

said one of the residents.

The Council explained that streetlights were not put because most of the poles were knocked down by motorists and these affected the connecting of the street lights. Once a pole is knocked down the rest in the chain of street lights are affected. In addition, street lights are supposed to be funded through locally generated funds in terms of buying the power. However, local generated funds were not generated as expected. The Council only managed to generate 33% of the targeted funds.

‘The budget had plans to build concrete bridges in places such as Ntchengautuwa. However, the Council is constructing timber bridges. This is retrogressive and not environmentally friendly, they don’t last long and not sustainable. The change from concrete to timber bridges should have been communicated to communities in advance’, said one of the residents present.

The meeting was an open and engaging meeting. The presence of high ranking officials from the Council, and the following of issues and engagement by residents was impressive. Residents of Mzuzu city are able to monitor the budget for the Council and take the Council officials to task on its execution. Residents demand accountability on the budget by

the Council. The Council officials provide space and platform for engagement on the implementation of the budget.

‘We commend the Council for opening up and being transparent on the Council budget. This platform facilitates good working relationship between citizens and the Council. Having the Mayor and CEO present is an indication that the Council is serious on transparency and accountability’, observed one of the residents.

‘As a Council, we are committed to deliver services in line with the expectations of the residents and respond to needs of the citizens. It is a people Council and as Mayor, my aspiration is to bring the Council to the people’, said the Mayor of the Council.

The meeting also engaged on other ongoing and planned projects on markets, revenue mobilization and waste management.

The meeting was held under a project implemented by a consortium of Find Your Feet, Church and Society of the Livingstonia Synod and Voice of Livingstonia under a project entitled ‘Strengthening Urban Governance in Mzuzu city’. The project is for a period of 15 months with a budget of EUR 142,258.40.



Citizen contribution during townhall meeting

A Call to Action Towards equitable, transparent, inclusive and responsive Affordable Inputs Programme (AIP)

Tilitonse Foundation provided financial and technical support to three community based organisations (CBOs), (i.e. Salima Governance Network (SAGNET), Mponela Aids Information and Counselling Centre (MAICC), Misuku Beekeepers Association), to monitor the implementation of the AIP program following the challenges encountered during the implementation of FISP. The CBOs were specifically expected to identify areas of concern/gaps emerging from the implementation of the AIP program and bring them to the attention of service providers and duty bearers; secondly, to create space for discussing the areas of concerns and mutually agree on solutions that would improve accessibility of farm inputs to beneficiaries. Lessons drawn from the implementation of these projects highlight significant issues affecting the realization of AIP; and therefore urges government and all service providers to act on them.



Long distances to selling points



Poor network and system performance



Poor security of beneficiary's IDs, suppliers redeem inputs without knowledge of the owners



Unsteady, incomplete availability of inputs/package



fraud and corrupt practices



Limited involvement of smallholder farmers



Limited funding for monitoring and evaluation of the project by Ministry of Agriculture

ACT NOW!

- ☐ *Revamp GRMs/DIC at community and district levels*
- ☐ *Improve communication and awareness (Posters, radio, on site spot checks)*
- ☐ *Improve enforcement - Arrest perpetrators/ deterrence*
- ☐ *Strengthen beneficiary identification and verification/biometric SYSTEM*
- ☐ *Beneficiary empowerment to voice and demand accountability from suppliers/ duty bearers.*
- ☐ *Integrate social accountability component in the AIP programming e.g. Ministry of Agriculture can collaborate with implementing CBOs/NGOs to document lessons and concerns through utilisation of their toll free lines (3056) to*
- ☐ *Improve coordination among all stakeholders... Suppliers, Min of Agriculture Staff, CSOs*
- ☐ *Early Preparation by Min of Agriculture*
- ☐ *Improve Monitoring and Evaluation*

A Call to Action Towards enhancing transparency and accountability on NEEF Loan Administration

Youth and community Development (YICOD) in Dedza implemented a project titled **“Enhancing transparency and accountability in NEEF Loan Administration”** aimed at empowering citizens and community structure including youth and women groups so that they can effectively participate in the processes of identification of beneficiaries, and disbursement of NEEF funds.



**BE A RESPONSIBLE CITIZEN,
TAKE PART IN MONITORING THE
NATIONAL ECONOMIC EMPOWERMENT FUND (NEEF)
BENEFICIARY IDENTIFICATION PROCESSES IN YOUR AREA.**



Norwegian Embassy





**TIYENI TIWONETSESTE KUTI ANZATHU
A ULUMALI AKUTENGA NAWO MBALI KOMANSO
AKUPINDULA NAWO PA NGONGOLE YA BOMA YA
NATIONAL ECONOMIC EMPOWERMENT FUND (NEEF)**



Norwegian Embassy



COVID-19 is real

Remember to Sanitise

Don't be the weak link!



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