

ANNUAL REPORT

2020 - 2021



**Tilitonse
Foundation**

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ACRONYMS

AIP	Affordable Inputs Programme
ADC	Area Development Committee
AGYW	Adolescent Girls and Young Women
CBD	Central Business District
CBO	Community Based Organisation
CCJP	Catholic Commission for Justice and Peace
CEPA	Centre for Environmental Policy and Advocacy
CHAM	Christian Health Association of Malawi
CMD	Centre for Multiparty Democracy
CONGOMA	Council for Non-Governmental Organisations
CSO	Civil Society Organisation
CSONA	Civil Society Organisation Nutrition Alliance
COVISODE	Common Vision for Social Development
CYO	Concerned Youth Organisation
DCT	Development Communication Trust
DHMT	District Health Management Team
EU	The European Union Delegation to Malawi
FCDO	Foreign, Commonwealth & Development Office
FOCCAD	Foundation for Community and Capacity Development
FYF	Find Your Feet
GASO	Golomoti AIDS Support Organisation
GGI	Gender Governance Institute
GMIS	Grant Management Information System
HCMC	Health Centre Management Committee
MAICC	Mponela AIDS Information and Counselling Centre
MDF	Makanjira Development Foundation
MEC	Malawi Electoral Commission
MALGA	Malawi Local Government Association
LICO	Life Concern Organisation
NAYODE	Neno Active Youth in Development
NAYORG	Nkhadze Alive Youth Organisation
NGO	Non-Governmental organisation
NEEF	National Economic Empowerment Fund

NICE	National Initiative for Civic Education Trust
NSA	Non State Actors
OPD	Out Patient Department
RNE	Royal Norwegian Embassy
SAGNET	Salima Governance Network
SDG	Sustainable Development Goals
SRHR	Sexual Reproductive Health Rights
TA	Traditional Authority
USEF	Ukhondo Services Foundation
VDC	Village Development Committees
VHC	Village Health Committees
VoL	Voice of Livingstonia
WI	Women Inspire
YCD	Youth and Community Development Organisation
YICOD	Youth Initiative for Community Development
YADA	Youth Action in Development Activities



HIGHLIGHTS OF 2020/21 PERIOD



Supported

25 Projects



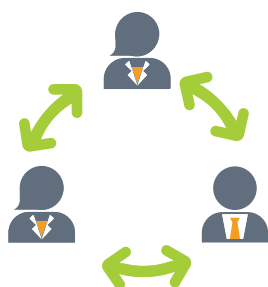
Worked with

30 Grant Partners and Subgrantees



Reached Out to

217,662 people



Partnership and Collaboration

5 organizations



Covered

Traditional Areas in 18 districts and 5 City Councils



Total Grants

EUR 1,073,025.16



***Launch of Sustainable
Waste Management
Campaign in Blantyre***

KEY INSIGHTS FROM 2020/2021

Active Citizenship

- Supported activities on active citizenship in 18 projects
- In projects supported under AIP in Dowa, Salima and Chitipa a total of 24,732 people were reached out and mobilized to engage in monitoring AIP activities.
- An interface platform has been created in Salima for citizens and district level stakeholders managing AIP.
- Due to activities in Misuku, Chitipa district there has been improvements in registration of AIP beneficiaries, engagement of traders involved in the AIP by citizens, verification of beneficiary names by the communities, speedy handling of cases from citizens and reduced cases of ID thefts and missing names of beneficiaries.
- Communities have been mobilized in Dowa and Dedza to engage and monitor implementation of NEEF and follow up on suspected cases of theft with authorities
- Supported 8 projects on drug pilferage
- Resuscitated and developed the capacity of 45 Health Centre Management Committees to mobilize communities and engage in monitoring use of drugs and medical supplies
- Registered 7 cases of drug theft and 3 have been taken up with the Police for prosecution

Local Governance

- Supported 7 projects focusing on urban governance and management
- Reached over 94,886 people with activities under urban governance and management.
- Working with CEPA as grant partner, launched Waste Management Campaign in Blantyre city.
- Working with FYF in Mzuzu city, supported the city council to develop Urban Social Economic Profile, Urban Development Plan, and Strategic Plan
- Working through NAYORG in Mangochi Municipal Council conducted vendor counting and profiling to enhance revenue mobilization, and also popularized Bylaws on Revenue Collection, sanitation, and waste management which were gazetted in August 2020.
- Facilitated the creation of a platform in Lilongwe city to discuss and improve policies and guidelines on urban governance and management in a project implemented by Oxfam and CCJP Lilongwe Archdiocese.
- Supporting Oxfam and CCJP Lilongwe Arch Diocese, held meetings of stakeholders to facilitate joint planning, financing, and management of urban areas. The project also convened meetings of stakeholders which included private sector on waste management and established 4 multi-stakeholder forums on waste management in Chinsapo 1, Chinsapo 2, Phwetekere, and Area 25
- In Blantyre city, with support from the Foundation Concerned Youth Organization has set up a WhatsApp Platform where citizens interact with Council officials and this has resulted in improved service delivery especially on garbage collection at Kachere Market.

Gender and Social Inclusion

- Supported 5 projects on gender and social inclusion
- Projects under the theme have reached out and mobilized 3,635 youths on demanding YFHS on SRHR.

Organizational Development

- Worked on electronic systems of the Foundation such as the GMIS, and automated the Performance Management Systems in Epay.
- Adherence to governance provisions through Board activities
- Conducted capacity assessments and due diligence to successful grant applicants under CBO Call I and Thematic Call II.
- Provided capacity development support to grants partners in finance management, reporting, monitoring and evaluation, and grant management.
- Increased visibility of the Foundation and grant partners' activities through website, social media platforms, and e-newsletter.



CBO Call 1 Symbolic Cheque Presentation

FOREWORD



Good governance is a prerequisite to national development and poverty reduction. Within good governance accountability, responsiveness and inclusiveness are key pillars. The Tilitonse Foundation's work revolves around promoting accountable, responsive, and inclusive governance to facilitate holistic development whose benefits accrue to the citizens of Malawi. We focus our programmatic interventions towards result areas that are geared to mobilize citizens to engage duty bearers and service providers at various levels in both public and private institutions. This work builds the capacity of citizens and civil society organizations to engage and influence effective service delivery, adherence to rules and regulations, and effective functioning of public structures and institutions.

We do not work alone as Tilitonse Foundation but we work with others in partnerships and collaborative arrangements. We work with citizens, community structures, community-based organizations, local NGOs, international NGOs, faith-based organizations, umbrella organizations, and the media to bring societal transformation under the governance umbrella. Our work covers the whole country and it is

largely delivered through funding partnership, capacity development support, and creation of spaces and platforms for engagement.

This report covers the period 2020/2021 and presents the developments, achievements and successes, and results from the work the Foundation supported and undertook. Our work involved projects on social accountability, voice and action, gender and social inclusion, and urban governance and management. The report covers developments under the Tilitonse Foundation supported projects from Misuku and Kameme in Chitipa to Chapananga in Chikwawa districts, and from Makanjira in Mangochi to T/A Kabudula in Lilongwe. These projects have brought out social, economic, and political challenges citizens are facing and brought them to the attention of duty bearers, service providers, policy, and decision-makers for action. The work has revolved around the following themes: drug pilferage, Affordable Input Programme, National Economic Empowerment Fund, Youth Friendly Sexual and Reproduction Health Rights, and Urban Governance and Management.

As a growing and learning institution, we are determined to pursue the governance agenda and reflect it in our work and our conduct. We aspire and aim to work with all stakeholders in pursuit of good governance in Malawi. The 2020/21 period has seen great strides in our work, and this has been possible because of the various partners and stakeholders we have engaged in the period. We are also grateful for the support we receive from Development Partners especially the EU Delegation to Malawi and the Royal Norwegian Embassy in Malawi who have been supporting the Foundation since 2018. In the coming year, the Foundation will put its efforts to achieve results through our work by creating space and platforms for engagement, as we continue to shape the governance landscape in the country.

Robert White
Chief Executive Officer

ABOUT TILITONSE FOUNDATION

WHO WE ARE

Tilitonse Foundation is a local organization registered in Malawi which was established in 2016 to support Malawian Non State Actors to engage in governance interventions. The Foundation's work is within the Malawi Government development policy frameworks such as the Malawi Growth and Development Strategy III and the Malawi Agenda 2063. It is also guided by global frameworks such as the Sustainable Development Goals (SDGs), the African Union Agenda 2063, and the Paris Declaration. We support Non State Actors (NSA) to play a role in the consolidation and upscaling of good governance in Malawi. Our belief is that increased capacity of Non State Actors and promoting levels of citizens' engagement in democratic governance is important to catalyze increased accountability, responsiveness, and inclusivity of the state and other service providers.

WHAT WE DO

Tilitonse Foundation works to contribute to the social, economic, and political development of the country. In order to achieve this, we realize that accountable, responsive, and inclusive governance is key to providing a link between the aspirations of citizens, and the development policies and services provided by both the public and private sectors. Mobilization and empowerment of citizens to engage policy and decision-makers, and demand good governance are core to the achievement of meaningful development and poverty reduction. Our approaches emphasize collaboration, partnerships, coalition building, building strong linkages between key stakeholders and grassroots communities in the process of addressing the demand and supply sides of governance. We also focus on creating space and platforms for engagement between citizens on the one side, and service providers, duty bearers, policy and decision-makers on the other.

We Promote Accountable, Responsive, and Inclusive Governance.

Accountable, responsive, and inclusive governance ensures that institutions are compliant with regulations and that the social and economic benefits of a country accrue to citizens optimally. It also ensures that citizens have the space to exploit their potential, enjoy their rights and exercise their responsibilities, effectively contributing to national development.

We Work to Strengthen Capacity of citizens and CSOs

Effective and meaningful development is realized through the engagement of citizens and CSOs with duty bearers, service providers, policy, and decision-makers to demand their rights and exercise their responsibilities. Good governance and national development will not be realized unless citizens and civil society organizations attain the capacity (individual and institutional) to demand their rights and engage duty bearers and service providers on these rights.

We Establish and Strengthen Partnerships and Networks

There is strength in collaboration and collective action, especially to facilitate engagement with duty bearers and service providers. Effective engagement also calls for the creation of spaces and platforms for interface and sustained dialogue between citizens, duty bearers, and service providers. The voices and actions of citizens should be provided a platform to be heard and seen by policy and decision-makers.

OUR VISION

Citizens and Non State Actors that are competent and resilient, and are demanding and enforcing accountable, responsive and inclusive governance.

OUR MISSION

We exist to promote accountable, responsive, and inclusive governance by mobilizing resources for capacity development, grant making, research, and learning for the non state actors' governance interventions in Malawi.

OUR VALUES

INCLUSIVENESS

We shall at all times seek to promote open participation in our decision making, programming, partnerships and networking

INTEGRITY

We shall abide by ethical and moral standards of fairness and honesty in all our undertakings

EQUITY

We shall ensure stakeholder centred approaches and equitable access to resources at the disposal of the institution

PROFESSIONALISM

We shall execute our mandate competently, skilfully, with good judgement, respecting and adhering to high standards and ethics expected in a governance institution

GOOD STEWARDSHIP

We shall be prudent in the use of resources entrusted to us and exemplary in the management of the institution

INNOVATION, LEARNING, AND RESOURCEFULNESS

We shall aim at achieving much with less, ensuring value for money, and striving for creativity and continuous improvement in the conduct of our business

GOVERNANCE

The Foundation has a Board comprising 8 eminent individuals. The Board meets every three months, and when it is necessary. It comprises the following individuals:

Mr. Desmond Kaunda	Board chairperson
Associate Professor Ngeyi Kanyongolo	Board member and chairperson of Appointments Committee
Mr. Alipo Nyondo	Board member and chairperson of Audit and Finance Committee
Mr. Mavuto Kapyepye	Board member and chairperson of Grants Committee
Mr. Tom Mtenje	Board member
Mrs. Charity Mseka	Board member
Mr. Ulemu Chiluzi	Board member
Mrs. Alinafe Mitiyani	Board member



OUR STRATEGY

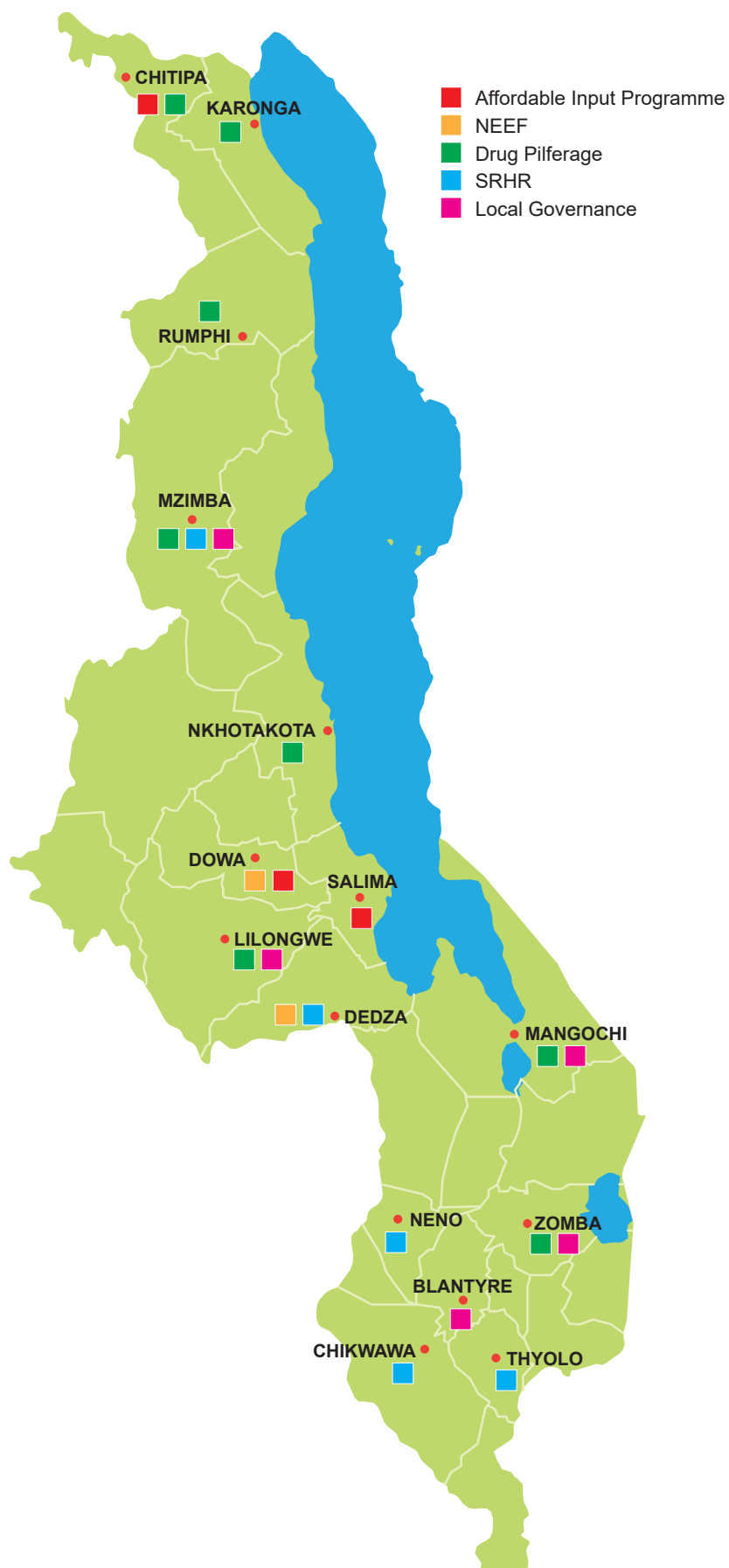
We developed a Strategic Plan in 2018 covering the period 2018 – 2022: **Consolidating and Upscaling Good Governance in Malawi**. The main pillars of the Strategic Plan are 1. Programmatic Interventions; 2. Organizational Development; and 3. Partnership and Networking. The strategy focuses on programme interventions in the following result areas: Active Citizenship; Local Governance; Gender and Social Inclusion; Economic Governance; and Rule of Law. It also recognizes the importance of the vehicles for delivering the Strategic Plan and the programme interventions. These are civil society organizations and the Foundation through organisational development support to enable effective delivery of the strategic plan interventions. Finally, the strategic plan recognized the importance of partnership and networking and creation of spaces for engagement between citizens and the state and state institutions.

The Strategic Plan is undergoing a review to align it with the current realities and developments in the country, and to make it more focused based on the experiences from the three years of implementation. Citizen mobilization and empowerment, and their engagement with the state and state institutions have been our key focus to deliver on our mandate. The creation of space and platforms for this engagement will be given prominence in the future, and the delivery through civil society organizations will remain a key vehicle in our work.

Tilitonse Foundation Strategic Plan Launch



PROGRAMMATIC AND GEOGRAPHICAL COVERAGE FOR 2020/21



PARTNERSHIPS

We have directly supported a total of 41 partners with grants and capacity development, 16 from the first round of call and 25 in the current round of call. The grant partners are CBOs, local NGOs, international NGOs, umbrella organizations and the media that implement various projects falling in our result areas from the Strategic Plan. However, through these partnerships, the Foundation has also reached out to 9 subgrantees that have partners with some of the organizations within the 41 grant partners

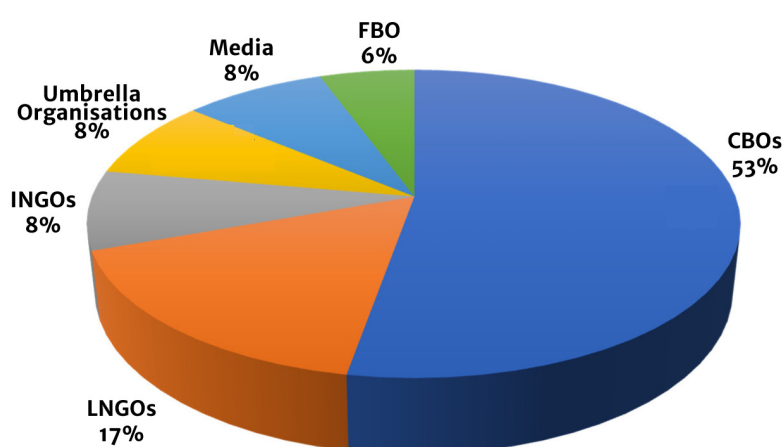
Type of Partnerships

1. Grant Partnership

Number Supported

We have directly supported 41 grant partners and 9 subgrantees to implement projects in our result areas.

Type and Number of Grant Partners



These grant partners are as follows¹:

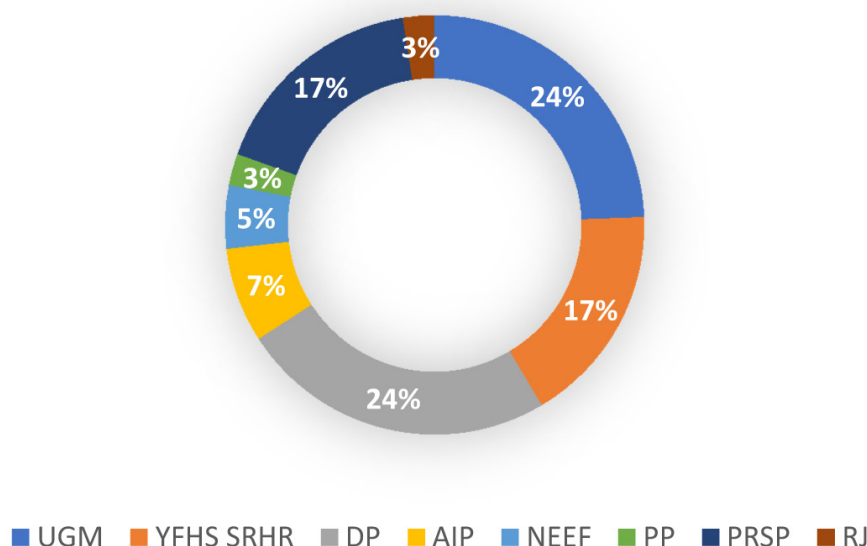
CBOs	SAGNET, GASO, YICOD, Thala Youth Organization, MAICC, YCD, Misuku Beekeepers Association, Hope for Relief, USF, LICO, GGI, Muumoza Organization, COVISODE, Action Hope, MDF, NAYODE, WI and CYO
LNGOs	NAYORG, CEPA, Bwalo Initiative, DCT, FOCCAD, NICE Trust
INGOs	Oxfam in Malawi, Find Your Feet, SRHR Africa Trust
FBOs	CCJP (Lilongwe Arch Diocese), Church and Society of the Livingstonia Synod
Media	Nation Publications, VoL, Chanco Radio Station
Umbrella Organizations	CONGOMA, MALGA, CSONA

¹ Some organizations have been funded more than once in different themes and/or different calls

Thematic Areas Supported

We supported projects that were falling within our result areas in the strategic plan. There were specific themes which were chosen from the result areas where call for proposals were made as follows:

Thematic Areas Supported (%)



Improved Urban Governance and Management (UGM)	24%
Access to Youth Friendly Health Sexual Reproductive and Health Services (YFHS SRHR)	17%
Monitoring Drug Pilferage (DP)	24%
Monitoring Affordable Input Programme (AIP)	7%
Monitoring National Economic Empowerment Fund (NEEF)	5%
Monitoring Public Procurement (PP)	3%
Improving Public Revenue Generation and Utilization, and Public Service Provision (PRSP)	17%
Rule of Law (RJ)	3%

2. Networking and Partnership

Networking

i. Electoral Reforms Taskforce

We participated in various initiatives under advocacy and engagement platforms. The Foundation participated in three meetings for the Electoral Reforms Taskforce, a grouping of MEC, NICE, CMD, EU, FCDO. The taskforce was established to engage in advocacy initiatives regarding electoral-related laws and regulations and has developed areas that need reforms in the electoral laws. The Foundation is a member of the task force.

ii. National Advocacy Platform

We are also a member of the National Advocacy Platform for civil society organizations and took part in its

various activities. We worked with other organizations to revive this Platform which is a loose network of over 100 local and international NGOs working in various areas. The rationale for the platform is collective voice as an effective bargaining tool in advocacy. On 16 July 2020, a national conference was held at Crossroads Hotel in Lilongwe and the Foundation contributed to the cost of the event. The Foundation was also tasked to lead a cluster on Local Governance and made a presentation on urban governance and management at the conference. Then a communique was developed and shared with the Government through the Secretary to the President and Cabinet on 31 July 2020. The Foundation was represented by the Deputy CEO in all these events.

iii. Urban Governance and Management Platform

We also participated in a workshop on Urban Governance and Management led by Oxfam as a grant partner of the Foundation. The meeting took place on 1 – 2 April 2021 at Livingstonia Beach Hotel in Salima. It was attended by stakeholders from the Ministry of Lands, Lilongwe City Council, Ministry of Local Government and Rural Development, Mzuzu University, Polytechnic, Malawi Housing Corporation, Tilitonse Foundation grant partners under Urban Governance and Management Thematic Area, Physical Planning Association, and the Media. It was aimed at discussing challenges faced in managing urban centers in the face of overlapping responsibilities and jurisdictions among the players. This is a platform that has been initiated as space for CSOs and stakeholders including Government engagement on urban governance and management under the Thematic Call II of the Foundation

iv. Launch of the Sustainable Waste Management Campaign

We participated in a launch of the Sustainable Waste Management Campaign for the City of Blantyre and the launch of the National Waste Management Strategy which took place on 11 June 2021 at Ryalls



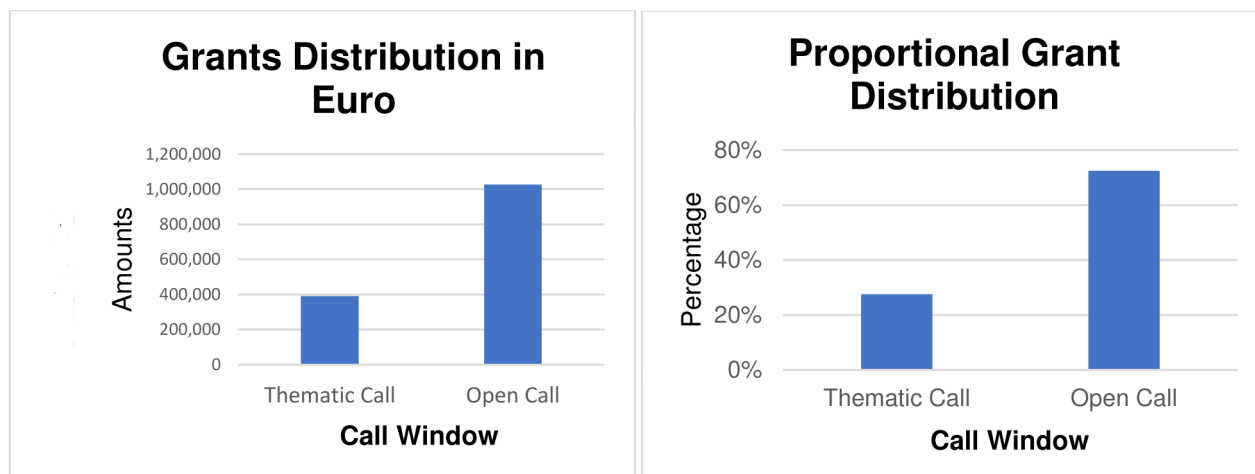
Hotel in Blantyre. The function was graced by the Minister of Forestry and Natural Resources, Hon Nancy Tembo (MP), who officially launched both the Strategy and the Campaign. The campaign is under a project funded by the Tilitonse Foundation implemented by CEPA which is focusing on waste management. The campaign marks the beginning of an initiative by the Foundation to bring together its grant partners implementing projects in cities on waste management to engage City Councils and Government.

Partnerships

We went into a partnership with Welthungerhilfe (WHH) and the Civil Society Agriculture Network (CISANET) for a joint proposal to BMZ. The proposal is for a 3 year period, and the role of the Foundation is grantmaking and management, and capacity development support.

GRANT MAKING AND MANAGEMENT

Grantmaking and management constituted the biggest component of our interventions in this period. We closed grants for the first round of grants that we extended to 16 projects implemented between February 2019 to March 2020 with a total of Euro 1,415,487.25 in grants disbursed. These grants were extended under Open Call I and Thematic Call I Windows. This amount is split between the Calls as follows: Euro 390,000 for Thematic Call I and Euro 1,025,487.25 for Open Call I. The figures below present the amounts for the two calls, and the proportionate shares.



In all, 28% of our grants went towards Thematic Call I projects, while 72% went towards the Open Call I projects.

We also rolled out the second round of grants to grants partners implementing 25 projects under our CBO Call I and Thematic Call II Windows. The rolling out involved call for proposals where a total of 228 applications were received under the CBO Call I window and 37 applications were received for the Thematic Call II window; providing guidance on proposal development; evaluation of a total of 265 received proposals; conduct due diligence for shortlisted 25 applicants for CBO Call I window; present the shortlisted applicants to the Foundation Directors for approval; conduct two grant award ceremonies for the windows; and sign grant agreements with the applicants whose submissions were successful.

The grant award ceremonies were graced by Government officials as follows: The CBO Call I grant award ceremony was presided over by Honorable Patricia Kaliati who is the Minister of Gender, Community Development and Social Welfare on 13 January 2021 at Capital Hotel, Lilongwe; the Thematic Call II grant award was presided over by Dr. Esmie Kainja, the Chief Director in the Ministry of Local Government and Rural Development on 27 November 2020 at Capital Hotel, Lilongwe.

The projects supported are 20 under the CBO Call I window and 5 under the Thematic Call II window. These projects are being implemented in the period December 2020 to March 2022. We have extended a total of Euro 1.1 million to the 25 projects.



As of 30 June, 2021, we disbursed a total of **Euro 484,876.75** to grant partners for both the CBO Call I and Thematic Call II Windows as follows: CBO Call I Window - Euro 206,543.68; Thematic Call II window

– Euro 278,333.07

We managed the grants by receiving reports every three months, conducting monitoring visits after reviewing the reports. We conducted the monitoring visits to verify both the technical and financial reports, and ensure that the funds are being used for the intended purposes and achieving project objectives. We also conducted monitoring visits jointly with the grant partners to capture outcomes and results for documentation and sharing best practices and the results. The visits are also aimed at strengthening the capacity of grant partners on both programme and financial matters. In this period, we conducted one physical monitoring visit to 9 projects under the CBO Call I window. These projects are implemented by Women Inspire (WI), Common Vision for Social Development (COVISODE), and Neno Active Youth in Development (NAYODE) in the Southern Region; Misuku Beekeepers, Muumoza Youth Organisation, and Ukhondo Services Foundation (USF) in the Northern Region; and Salima Governance Network (SAGNET), Golomoti Aids Support Organisation (GASO) and Thala Youth Organisation in the Central Region.

We also conducted one zoom session which reached 20 CBO Call I grant partners and rolled out grant partner orientation sessions on some M & E Tools that the Foundation developed in order to effectively track progress on the implementation of projects. Follow-up sessions on the same were conducted in the northern and southern regions of the country, and these were physical meetings. They were held as follows: In the Southern Region the function was held at Crossroads Hotel from 14 - 15 April 2021 and it was attended by 2 staff members each from COVISODE, Concerned Youth Organization (CYO), Women Inspire, NAYODE, Action Hope, and Bwalo Initiative which falls under Thematic Call II window; In the Northern Region the session took place from 19 – 20 April at Grand Palace Hotel in Mzuzu. Participants to the Session were drawn from Misuku Beekeepers Association, Ukhondo Services, Muumoza, Gender Governance Institute (GGI), Voice of Livingstonia (VoL), Life Concern (LICO), and Hope for Relief.



PROGRAMMATIC INTERVENTIONS

Programmatic interventions are aimed at promoting accountable, responsive, and inclusive governance. We have mobilized citizens to engage service providers, duty bearers, policy, and decision-makers, and empowered them to demand accountability and transparency through the projects we have supported. The projects have also mobilized citizens to engage with local governance systems and structures on service delivery and supported CSOs to mobilize communities on gender and social inclusion. We have also worked with grant partners to promote economic justice and fight associated vices such as corruption. We have promoted increased access to justice especially for marginalized and vulnerable sections of society.



25 projects



30 Partner Organizations



217,662 People

1. Active citizenship

Through the CBO call window, Tilitonse Foundation has been supporting projects in the Affordable Input Program (2 grant partners), National Economic Empowerment Fund (2 grant partners), sexual reproductive health rights (6 grant partners), and drug pilferage (8 grant partners). The projects have been focusing on governance with more efforts concentrated on the demand side of governance through citizen mobilization and empowerment. The aim is to strengthen the demand side for improved delivery of public services.

Affordable Input Programme (AIP)

▪ *Promoting access to AIP in Salima district*

One project that is working on the Affordable Input program (AIP) is implemented by Salima Governance Network (SAGNET) titled “Tilondole” and is implemented in Salima district addressing governance issues in the implementation of the Affordable Input Program (AIP). In the period under review, SAGNET raised awareness of 15,500 (7,750 females) people with AIP messages around the registration of beneficiaries, service providers, and modalities of accessing farm inputs in the 2021/2022 growing season. The project has also provided an interface platform between beneficiaries and district-level stakeholders managing the implementation of AIP in Salima. The project has been engaging the District Council on implementing the AIP.

▪ *Promoting transparency in AIP in Misuku, Chitipa district*

Another AIP project implemented in Chitipa by Misuku Beekeepers Association is titled “Misuku Affordable Inputs Program (AIP) tracking project”. Misuku Beekeepers Association is implementing the project in traditional authority Misuku and has so far reached 4,950 (2,846 females) beneficiaries of AIP raising their awareness on beneficiary registration, engagement of traders, verification of names of beneficiaries, and administration issues of the program. The project has registered improvements in the registration of beneficiaries, handling of queries from beneficiaries, reduced cases of theft of IDs, and missing names on

beneficiary registers in the areas where the project is being implemented.

National Economic Empowerment Fund (NEEF)

▪ *Monitoring NEEF in Dedza and Dowa districts*

Some of the grant partners are implementing projects under the National Economic Empowerment Fund (NEEF). There are two grants partners that have been working on addressing governance issues to help improve the management of the NEEF. The two projects are both implemented in the central region in Dowa and Dedza districts. One of the projects is being implemented by Youth Initiative for Community Development (YICOD) in traditional authorities (TA) Tambala and Kachere in Dedza. The project has concentrated on addressing local-level governance in National Economic Empowerment Fund (NEEF) and the project mobilized 895 (517 females) people in the year and oriented them on NEEF guidelines through Area Development Committees (ADC). The project has also facilitated the formation of subcommittees under the Area Development Committee responsible for handling NEEF issues in the two TAs.

A similar NEEF project is being implemented in Dowa by Mponela AIDS Information and Counselling Centre (MAICC) under the project title Nzatonse. Nzatonse project is unique in that it blends NEEF and AIP, and it covers 3 TAs of Mponela, Chakhadza, and Tsakambewa. The Project has reached 4,282 people with integrated information on AIP and NEEF focusing on the procedures to becoming beneficiaries of both programs, verification of names of beneficiaries, engagement of traders for AIP, formation of groups, business training, and following up on suspected cases of fraud and theft related to AIP and NEEF.

Drug Pilferage

During the reporting period, the Foundation registered tremendous strides in the fight against drug pilferage. Drug Pilferage is a third theme that clusters 8 projects implemented by 8 different CBOs: 3 in the north, 2 in central, and 3 in the southern regions of Malawi. Largely work in this thematic area has focused on strengthening Health Centre Management Committees, accountability clubs, and communities to enhance transparency and accountability on public drugs and other health-related products.

▪ *Tracking Drugs and Medical Supplies in T/As Kabudula and Mtema, Lilongwe district*

One of the 8 projects working on drug pilferage is being implemented by Thala Youth Organization in Lilongwe titled "Making Citizen voices count in enhancing governance and health system accountability in Lilongwe rural". The Project is working in traditional authorities (TAs) Kabudula and Mtema. So far, the Project has built the capacity of 60 members of accountability clubs, youth clubs, and 2 Health Centre Management Committees on group dynamics and leadership. Specifically, for Health Centre Management Committees, expertise was imparted to monitor, track, and account for public drugs and medical supplies in health facilities at Kabudula and Mtema Health Centres.

▪ *Improving community participation in the management of health facilities in Nkhotakota district.*

The second project fighting drug pilferage is being implemented in Nkhotakota by Youth and Community Development (Youthcode) titled "Strengthening community participation in drug management". The Project has been working in 4 health centers and has capacitated the Health Centre Management Committees in new guidelines and leadership skills at Dwambazi, Ngala, Nkhunga, and Katimbira health centers. By June 2021, the project had oriented 240 (121 females) members of accountability clubs to drive the agenda of monitoring drugs in surrounding health centers. So far, one (1) case of suspected drug theft has been reported to Nkhunga Police involving two shops at Dwangwa that are selling public drugs such as RA. However, no action has been taken yet as the police indicated that the suspects were on the run. Over 9,000 citizens in the surrounding 4 health centers are estimated to have listened to educational messages on drug pilferage under the project through Umunthu Radio which is a Community Radio Station in the area. The project has enhanced the capacities of Dwambazi, Ngala, Nkhunga, and Katimbira Health Centre Management Committees and their sub-committees on drug management by training them on new guidelines and

mentoring them on how to monitor drugs in the health centers and surrounding communities. These health centers have been able to provide essential health package services to women and vulnerable groups in surrounding communities. Drug monitoring efforts to the 4 health facilities revealed 2,349 different types of medicines were wasted due to breakages, expiry, and pilferage. A rapid assessment in the surrounding communities revealed 42% of the citizens are satisfied with the current situation on drug management and utilization in the health facilities.

- *Enforcing access to health as a right*

Another project is being implemented in Chitipa by Hope for Relief titled “ubwele bwithu (Our right)” in TA Kameme and Misuku. The project is addressing local level drug pilferage governance issues in two health centers of Kameme and Ifumbo. The project has strengthened the capacities of Kameme and Ifumbo Health Centre Management Committees by training them in the new guidelines issued by the Malawi Government. These two health facilities provide essential health package services to women and vulnerable people. So far 196 (98 females) people have been sensitized by the Project to take part in drug administration monitoring and the project noted that 4,190 drugs were reported wasted due to breakages, expiry, and pilferages.

There has been increased interest from youths and women in demanding information on drug administration. Most significantly to note is the interest from 3,635 youths and women in demanding information regarding drugs and medical supplies from the two health facilities reportedly against none before the project started. Such results should be interpreted to have emerged from the mobilization efforts of the project, which have reached over 4,629 citizens in the surrounding communities. The project recorded 67 youths and 36 women holding decision-making positions in community governance structures (ADC, HCMC, VDC, and VHCs). Besides, the project has been involving 14 adolescent girls and young women in drug monitoring. Through patient’s exit rapid assessment, a 25% satisfaction on management and utilization of medical supplies has been reported in both health facilities from an initial 1% satisfaction.

- *Promoting good governance in health facilities in T/A Wasambo, Karonga district*

Ukhondo Services Foundation (USEF) is also implementing another project in Karonga titled “strengthening transparency, accountability, and oversight in a health facility in traditional authorities (TA) Mwasambo” which is under drug pilferage theme. The Project has reached to 560 (280 females) people with drug pilferage-related governance messages. Through training for Health Centre Management Committees on new guidelines, this project has capacitated 7 HCMCs (Sangiro Adventist, St Annes Mission, Lwezga, Chilumba Rural, Chilumba Barrack, Hara, and Fuliwa Health facilities) which are providing essential health package services to women and vulnerable people.

There has been an increased interest of citizens in following drug management issues resulting from 1,000 youths and women actively demanding information on drug usage and management across the 7 health facilities. About 379 youths are reportedly taking part in decision-making positions through ADCs, HCMCs, VDCs, and VHCs. Efforts to monitor and curb drug pilferages are being put into practice and 9,020 medicines have been reported wasted due to breakages, expiry, and pilferages. More citizens continue to be sensitized by the project with 1,146 additional citizens reached with awareness messages on reporting drug pilferages and proper management of drugs in public health facilities.

- *Empowering citizens to safeguard drugs and medical supplies in T/As Chikulamayembe and Mwachenga in Rumphi district*

Another drug pilferage project is implemented in Rumphi district by Life Concern Organisation (LICO). The project is addressing local level governance issues related to drug pilferage in TAs Chikulamayembe and Mwachenga titled “Empowering citizens to safeguard medical supplies in TAs Chikulamayembe and Mwachenga”. The project has strengthened 3 (Chitimba, Mhuju, and Liwuchi) health facilities with the training of their HCMC on new guidelines thereby strengthening their capacities in delivering essential health package services to women and vulnerable groups. In the reporting period, 3,071 (2,047 females) people have been reached with drug administration monitoring information.

There has been increased involvement, inclusion, and participation of AGYW in the governance processes leading to increased demand for accountability and transparency in the acquisition, distribution, and utilization of medical supplies with 16 youths and 50 young women holding decision-making positions in local structures such as ADCs, HCMCs, VDCs, and VHCs. The sensitization meetings, trainings, and coordination efforts by the project have earned improved engagement between Health Centre Advisory Committees, the DHMT, and health workers in the surrounding TAs leading to increased responsiveness in service provision at Chitimba and Mhuju health facilities.

- *Promoting accountability in health facilities in Zomba*

Action Hope Malawi is also working in drug pilferage implementing a project called *Health Facility Drug Accountability* project in Zomba district. Overall, the project has increased citizen voice and action for demanding accountability on the management of drugs from the duty bearers. It reached out to 577 (259 females) people with messages on drug pilferage and the need for monitoring the use of drugs and medical supplies in 3 health facilities. Under the project, over 13 youths are in decision-making positions in local structures advancing the healthcare needs for youths and women. The increased citizen voice has supported the 3 health facilities through trainings to HCMC members and health center staff to allow the facilities to provide essential health package services to women and vulnerable groups.

This project is providing improved oversight on drug administration in health centers by active participation of youths, Village Health Committees, and the HCMCs in drug monitoring. Surrounding communities and the HCMCs have demonstrated their responsiveness in providing accountability checks on the supply and management of medical drugs and other supplies as evidenced by the reporting of 2 suspected cases of drug theft to the Police. The 2 cases were resolved in courts resulting in the conviction of the people involved.

- *People centered health care in T/As Mabulabo and Khonsolo, Mzimba district*

Muumoza Organization is a CBO in Mzimba funded by Tilitonse Foundation to implement a project titled *Enhancing governance and health system accountability for people-centered health care in Mzimba rural*. In order to improve oversight on drug administration in health centers in T/A Mabulabo and Khosolo in Mzimba district, the project strengthened the capacities of 4 health facilities in the two TAs by training the HCMCs in new guidelines thereby capacitating them to provide essential health package services to women and vulnerable groups. The project efforts have helped to increase citizen voice and action for demanding accountability on the management of drugs from the duty bearers. Significantly, except for one health facility that report one week without tracer medicines, the other three had tracer medicines throughout the period. Over 13 youths and 15 women are participating in decision-making positions in local structures through project support. In the reporting period, 3 suspected cases of drug theft have been reported to Police in TA Khosolo and investigations are underway.

- *Campaigning for robust health management in Makanjira, Mangochi district*

Another drug pilferage project is being implemented in Makanjira, Mangochi by Makanjira Development Foundation and is titled *Robust Health Management Campaign* in Mangochi. The Project has reached and mobilized 6 health centres and 505 (228 females) people with drug administration monitoring messaging and group dynamics. It has also supported 15 women and 21 youths who are in decision-making positions in HCMC, ADC, VDCs, and VHCs with proper management of public medical supplies. The project has increased citizens' voices to demand accountability and transparency in the 6 health centers in Makanjira as evidenced by the 1,300 youths and women who have been reportedly demanding information on medical supplies from the targeted health centers. The project started noting improved drug and medical supplies administration in particular as manifested in recovering 182 drugs from drug pilferage cases and one arrest, and 4 suspected cases on drug theft being pursued. The project has invested in reporting mechanisms to enhance accountability in health facilities such as the use of TOLL-free numbers and suggestion boxes. These platforms are functional and have already started bearing fruits. For instance, the 4 suspected cases of drug theft were brought to the attention of authorities in T/A Makanjira by community

members through the toll-free number, of which one has been validated and the culprit was arrested after being found with 14 different types of drugs. The drugs were labeled Malawi Government and these included Sulphamethoxazole, Erytheromycin, Amoxicillin, and anti-retroviral drugs. The case is currently in court.

▪ *Resuscitating health management structures in Golomoti, Dedza district.*

The second project in SRHR is implemented in Dedza by Golomoti AIDS Support Organization and is working in TA Kachindamoto titled “Our Health Our Rights”. It is addressing governance issues in drug pilferage at the local level, and the Project has so far reached and mobilized 307 (136 females) people with drug pilferage governance information. They have also revived the dysfunctional Health Centre Management Committees and these have engaged health providers in the provision of services in the areas. In working towards increased knowledge in drug management and related policies for communities around public and CHAM hospitals, the project capacitated 8 HCMCs with standard knowledge and skills from the new HCMC guidelines resulting in 8 health centers being strengthened in the provision of essential health packages to women and vulnerable groups, 2,052 women aged 15-49 years old reached with information regarding sexual relations, 2,939 women aged 15 - 49 years old accessing contraceptives, and 2,252 women aged 15-49 years old reached with reproductive healthcare information.

Overall, 33,457 people have been sensitized with awareness messages on drug pilferages, management, administration, and SRHR related policies. The project also worked in enhancing engagement between health authorities, facility staff, and citizens in the management of drugs, and 4,261 people attended in the reporting period. Over 3,804 youths and women continued demanding information on drug pilferages and SRHR from the 8 health facilities. To date, 328 youths are actively participating in monitoring and tracking medical supplies in the 8 HCMCs. Mganja Health Centre Management Committee in Golomoti, Dedza district moved in to resolve an issue where the Medical Assistant at the facility decided to close the OPD due to a misunderstanding with his fellow workers at the facility for almost 2 weeks. Communities around the areas had no access to health care services including those that are on ART.

The Health Centre Management Committee that was instituted and trained by the project intervened and sat down with service providers to solve the matter. However, after seeing that there was no progress they reported the matter to District Health Office. On 22nd July 2021, the District team comprising the Director of Health Services, District Medical Officer, and District Nursing Officer came to the facility to hear the matter. In the end, they resolved that the facility should be opened and action will be taken regarding the Medical Assistant.

▪ *Safeguarding Drugs and Medical Supplies in Chapananga, Chikwawa*

Another project under drug pilferage is implemented by Common Vision for Socio Empowerment (COVISODE) in T/A Chapananga, Chikwawa district to address drug pilferage through governance approaches titled “*Udindo Wanthu*”. The Project has reached 764 (335 females) people with drug pilferage awareness messages. To improve the capacity of the community and Youths to voice out, monitor, and demand accountability from duty bearers in the provision of Youth Friendly Health Services and Sexual and Reproductive Health Products, the project trained 6 HCMCs on new guidelines for HCMCs and are providing essential health package services to 12,586 women and vulnerable groups in TA Chapananga on reproductive healthcare and contraceptives among others. Further efforts to improve access to integrated youth-friendly health and sexual and reproductive health services information to communities and the youths have manifested from the 51 transparency and accountability clubs and 45 peer educators that have been established and trained. Coordination efforts have yielded 32 Community Police Forum members and 210 VDC members conducting monitoring of health service delivery and curbing potential offenses in the 6 public health facilities. Among the successes of the project has been to provide and guide citizen voice to interface duty bearers and demand for either better public health services in the 5 health facilities or resumption of service delivery at Chang’ambika health centre. Results continue to come out with 2,368 youths and 1407 youths knowing their HIV status and contraceptives respectively through the project mobilization.

2. Local Governance



Over 94,886 people reached

The Foundation supported 7 projects on urban governance and management. These were implemented in 5 urban centers of Mzuzu in the north, Lilongwe in the center, Mangochi and Zomba in the eastern region, and Blantyre in the south. These projects are focusing on waste management, revenue generation and utilization, and strengthening urban governance structures.

- *Waste Management Campaign in Blantyre city*

The Foundation funded the Centre for Environmental Policy and Advocacy (CEPA) to implement the “My City My Space” project on waste management and revenue generation in Blantyre city. In the period under review, the project has raised awareness to 4,250 (2,422 Females) people in Blantyre city using the My City My Space campaign on waste management and making the city clean. The Project held a launch of the Waste Management Campaign in the city on 11 June 2021. The launch was presided over by the Minister of Forestry and Natural Resources, Honorable Nancy Tembo (MP) at Ryalls Hotel in Blantyre. The event also included the launch of the National Waste Management Strategy for Malawi.

- *Strengthen citizen urban governance structures in Mzuzu city*

In Mzuzu city, the Foundation supported Find Your Feet to implement the “*strengthening urban governance in Mzuzu city*” project and reached out to 67,502 (25,381 Females) people with governance interventions preparing the citizens to be responsible enough and to participate in different development activities positively. Through sensitization meetings, the project managed to reach out to citizens on the importance of paying city rates, market fees as well as taking an active role in waste management initiatives in the CBDA and residential areas. The project facilitated the development of the Urban Socio-Economic Profile, the Urban Development Plan, and the Strategic Plan. These are waiting for approval of the full Council and validation by the Ministry of Local Government and Rural Development (MLGRD). Under the same Project, the Project established 15 ward waste management committees and has supported the City Council with wheelbarrows and shovels. All 15 ward waste management committees were supported with wheelbarrows, pairs of gumboots, pairs of gloves, work suits, rakes, hand washing machine, and shovels each to capacitate them.

- *Citizen mobilization for revenue generation in Zomba city*

Through Bwalo Initiative, the Foundation observed that at least 3,200 (1,600 females) were reached with governance and revenue generation knowledge and skills in Zomba through the implementation of the “*enhancing good governance, active citizenship and unlocking revenue generation and capacity*” in Zomba City. The project has further supported the Zomba city council with logistics and skills to develop a service

charter and a revenue enhancement plan. The two strategic documents will help improve services delivery and revenue generation in Zomba city council.

▪ *Revenue generation through waste management efforts in Mangochi municipal council*

With the Foundation's funding, Nkhadze Alive Youth Organization (NAYORG) has been implementing a project to increase revenue generation by promoting sustainable waste management practices and citizens' voices. The project has reached 1,642 (707 females) people with knowledge and experience in governance, waste management, and revenue collection messages. The primary beneficiaries of the project are council members, both elected and appointed members, youths, ward and market committees, and chiefs.

NAYORG and Mangochi Municipal Council using ticket sellers and Market Masters and Market Committees conducted a three-day vendor counting and profiling exercise targeting Ngalauka Market, Chomba (Admarc), Central Market, and Bus Depot. The data was analyzed and the Council and NAYORG are working towards creating a revenue trend analysis (three months before the Project and three months after the Project) and a database for information storage.

Mangochi Municipal Council has by-laws on revenue, sanitation, and waste management which were gazetted on 7th August 2020. However, in spite of the by-laws being gazetted, they were not operational. NAYORG in liaison with the Council took time to popularise these by-laws through mass media by moving in all 10 wards meeting Councillors and Waste Management Clubs in strategic places.

▪ *Strengthening urban governance structures and systems in Lilongwe city.*

Oxfam in Malawi in partnership with Catholic Commission for Justice and Peace (CCJP) Lilongwe Arch Diocese was supported to implement a project to strengthen urban governance structures and systems by influencing policy and facilitating active citizenship in Lilongwe City Council. The project has reached 200 (75 females) key stakeholders in Lilongwe city with dynamic citizenship messages, development of urban governance structure to engage Council officials, development of by-laws, and guidelines for waste management.

The Project has facilitated the creation of a platform for urban governance stakeholders to discuss and look at improving policy and guidelines on urban governance and development. In the reporting period, the Project convened a total of 12 Urban governance stakeholders from Government Ministries and Departments, and Lilongwe City Council that analyzed the local stakeholders needing capacity development to improve their contribution in urban governance. Furthermore, the project brought about capacity development for 50 market vendors on waste management by-laws. It is expected to leverage the skills gained during training and that eventually, these market vendors would bring change by demanding and contributing towards enforcement of the waste management and vending by-laws

The Project also has facilitated dialogue between Traditional leaders, Block leaders, councilors, and the city council to ensure that these stakeholders collectively decide how to plan, finance, and manage urban areas. In the period, the Project convened, 60 Ward Development Committee members and 40 block leaders, and 2 Councillors in Chinsapo ward and Mvunguti ward (Area 25) for dialogue. The dialogues emphasized how these stakeholders can bring their influence to bear fruits and facilitate inclusive and pro-poor decisions and outcomes in urban governance. In the reporting period, the Project convened 30 stakeholders that included government, CSOs, Academia, and private enterprises involved in waste management as well as established 4 multi-stakeholder planning forums on waste management in Chinsapo 1, Chinsapo 2, Phwetekere, and Area 25.

▪ *Active citizenry for accountable and transparent local governance in Blantyre city.*

The Foundation also funded two CBOs to address urban governance issues in Blantyre. One organization working in this area is Concerned Youth Organization and it is implementing a project titled "*Building active citizenry for accountable and transparent local governance*" in Kachere area in Blantyre. The Project has built a good working relationship with the Blantyre city council which has resulted in earning full

support and collaboration in taking the project to the people. With such full support and collaboration, the project has seen increased accountability and transparency of public service delivery and in fulfilling legal requirements for open and transparent local council as evidenced in the wards and markets where waste management has greatly improved. During the period under review, 258 (159 females) people were mobilized with urban governance issues and participated in development initiatives such as market cleaning campaigns.

There has also been improved participation of citizens in local governance, planning, decision making, engagement with their elected officials, and greater understanding of the role and responsibilities of the local council, and elected officials in targeted communities. Besides, the project reached 120 people in Kachere area with citizen voice in governance issues. The knowledge continues to reach more people as the project provided a WhatsApp platform where citizens interact with the city councils, CYO, and themselves on public service delivery and governance. These efforts have increased capacity and knowledge of local governance structures, Markets committees, youth networks, community-based organizations, women and marginalized in local government systems and the council is able to respond to community needs

The project has engaged Blantyre City Council on service delivery through the use of Service Charter, accountability, and their responsiveness to the needs of the residents. The project has engaged the city council departments, and they have started sharing their progress on service charter implementation and gaps. The council has taken action like increasing coordination, transparency, and accountability where for the first time, Blantyre City Council held its first Urban Executive Committee in March 2021. Through the same project implemented by CYO, Blantyre City Council has responded to Kachere residents' concerns. The Council had failed to timely collect refuse from the township as per stipulated service standards in the charter. The Council had taken six weeks without attending to the refuse. Fed up with the situation, selected community members took responsibility and went to the Council to demand action on refuse collection, market security, and other health-related issues affecting the people of Kachere Township. The Council has since responded by collecting the refuse and clearing the site. The Council is also constructing a fence around the market to address security concerns.

The other project that is working on urban governance issues in Zingwangwa in Blantyre is Youth Action in Development Activities (YADA). YADA is implementing a project titled "*Monitoring community development*". The project organizes citizen forums allowing community members and duty bearers to interact and demand action where chiefs and block leaders take the role of mobilizing people. Through Citizen forums, community members are able to monitor and track public service implementation and expenditure in their respective areas. So far, the Project has organized 10 citizen forums providing a platform to 530 (246 females) people to discuss public expenditure tracking. This has increased levels of citizen participation in public expenditure tracking.



**Improved Waste
Management in
Blantyre City**

3. Gender and Social Inclusion



3,209 women aged 15 - 49 years

Under Gender and Social Inclusion, the Foundation has supported work on Youth Friendly Sexual Reproductive and Health Rights (SRHR) services. This support has been to 5 projects implemented in Mzimba (2 projects), Neno (1 project), Dedza (1 project), and Thyolo (1 project) districts.

- *Access to SRHR for girls and young women in T/A Mtwalo, Mzimba district.*

One of the projects in SRHR is implemented by Gender Governance Institute (GGI) in Mzimba titled “improving access to youth-friendly health services (YFHS) and sexual reproductive health rights (SRHR) products among adolescent girls and young women in T/A Mtwalo in Mzimba district”. This Project is addressing local-level governance in SRHR. The Project has reached 411 youths (230 girls) with SRHR campaign messages on SRHR.

- *SRHR Campaign in Mzimba north*

Another project is implemented by Voice of Livingstonia (VoL) in Mzimba to address local-level governance in sexual reproductive health rights (SRHR) and youth-friendly health services (YFHS). The project titled “*Campaign for improving YFHS in Mzimba North*”, and has adopted multiple approaches including dissemination of key and strategic messages to key stakeholders through media products such as jingles, programs, news bulletins, etc. The Project has reached 324 (162 females) people with SRHR governance sensitizations. The project has registered strides in its efforts to improve knowledge of YFHS and SRH rights and products among the youth in Mzimba North by producing 3 radio jingles, and 18 radio programs airing them 270 and 24 times respectively. To facilitate dialogues and get feedback, the project interacts with citizens on SRHRs and YFHS through normal SMS, WhatsApps, and phone calls. About 325 youths have been empowered with skills to advocate and lobby for the availability and accessibility of quality YFHS and SRH products in Mzimba North through the production of radio programs. The project actively engaged 29 duty bearers in the health facilities in Mzimba North to be accountable and responsive in the provision of SRHR services.

- *Social accountability in youth-friendly SRHR services in T/A Symon, Neno district*

Another SRHR project is being implemented in Neno by Neno Active Youth in Development (NAYODE) titled “*Improving delivery of youth-friendly health services and sexual reproductive health via social accountability in the Neno district*”. For the project to enhance the capacity and voice of the youth in demanding service delivery and accountability from duty bearers in the provision of Youth Friendly Health Services and Rights and Sexual and Reproductive Health Products, 2,500 (1,250 females) people have been mobilized and oriented on SRHR governance awareness from schools, HCMCs, VHCs, and youth clubs. The project has also been working towards enhancing collaboration among stakeholders in the provision of Youth Friendly Health Services and Sexual and Reproductive Health Products in T/A Symon in Neno. Among others, the project has been linking girls champions to HCMCs, primary schools, and

district key stakeholders. Over 12 engagement meetings were organized at TA and district level providing platforms for dialogues and advocacy on SRHR governance issues.

- *Access to YFHS and SRHR products in Bvumbwe, Thyolo district*

The Foundation also funded Women Inspire to implement an SRHR project in TA Bvumbwe in Thyolo district titled “Access to YFHS and SRHR products”. One unique thing about this project is the fact that it is implemented by a youthful team of all women. The project has facilitated the implementation of the project in Bvumbwe area and has reached to 75 youths who work as volunteers to lead youths in demanding and accessing improved services of youth-friendly health services at Bvumbwe health facility.



**One of the beneficiaries
of the SRHR Projects**

ORGANIZATIONAL DEVELOPMENT

The Foundation is set to strengthen the operation abilities of the Tilitonse Foundation and its grant partners in the management of projects, both programmatically and financially. Using a blended approach of in-house expertise and the use of consultants, we developed the capacity of our staff members and of grant partners in various areas.

• Capacity of the Tilitonse Foundation

Internally, the Foundation has registered the following outcomes and results:

- i. Updated the Grants Management Information System (GMIS) by inputting information on grant partners and grant disbursements for Open Call I and Thematic Call I windows.
- ii. We migrated the performance management system from manual into an electronic system in Epay with all members oriented on the system and effectively utilizing it.
- iii. The Foundation filled a vacant position of a Grant Officer in February 2021, and we now have a full staff complement.
- iv. We conducted Review and Planning session on 16 and 17 December 2020 which gave staff a chance to review Foundation past performance and also develop plans for the period up to 30 June 2021.
- v. The Foundation held all Board and Board Committee meetings in the period. Altogether, the Foundation has conducted 4 Board meetings which were preceded by Committees (Grants, Appointments, and Finance and Audit) meetings. Despite these meetings fulfilling the statutory obligation of the Foundation, they have also helped in strengthening the Foundation's programming through the strategic analyses and decisions made.

• Capacity of Grant Partners

The following are the outcomes and results on capacity to grant partners:

- i. A capacity assessment for grant partners was conducted and a report was produced. This covered 20 Community Based Organisations implementing projects with support from the Foundation. The findings will inform the development of Capacity Action Plans for the provision of capacity development support to grant partners.
- ii. Due diligence was undertaken for 33 organizations comprising 28 under CBO Call I and 5 under Thematic Call II with a report produced that informed the final identification of grant partners to be supported. A total of 8 applicants were disqualified due to lack of requisite capacity and these were CBOs.
- iii. All 25 grant partners (20 under CBO Call I and 5 under Thematic Call II) have been supported by the finance team of the Foundation on proper financial management and reporting. Grant partners have been engaged by the Tilitonse Foundation Grant Officers and finance teams on a continuous basis to support them on financial management and meeting grant agreement requirements on finance.
- iv. The Foundation has also engaged and supported all grant partners on project and grant management. The support has been on a continuous basis throughout the grant period, with visits to the projects on a quarterly basis. The Foundation has undertaken such visits to 12 of the CBO Call I grant partners.
- v. In order to support the current 25 projects (20 CBOs and 5 Thematic Call II) effectively, the Foundation provided capacity development support to 29 partners with monitoring and evaluation (M&E) training focusing on data capturing, storage, management, analysis, documentation of case studies, and reporting. Over time, the quality of reports has been improving from Quarter 1 to Quarter 2 a sign that demonstrates a short learning curve for the partners to adopt the Foundations M&E philosophy. The other significant improvement has been on documentation of case studies by the grant partners which not only comes with increased quantity but also quality and conformity to the guidance on the visibility of the Foundation, EU, and RNE as the Development Partners for the project.

- vi. We have been profiling our Development Partners EU and RNE on our website, Facebook, and Twitter account as one of the two donors for the current action. Key events in the period were the launch of the CBO Call I which was presided by the Minister of Gender, Community Services and Social Welfare, Hon Patricia Kaliati in January 2021, and the launch of the Thematic Call II presided by the Chief Director in the Ministry of Local Government and Rural Development, Dr. Esmie Kainja.
- vii. Through internet platforms, a wide range of information is made available including policies documents, thematic and geographic initiatives, awareness campaigns, interactive, and funding opportunities. Other significant visibility initiatives carried out in the reporting period include Find Your Feet and Makanjira Development Foundation project launches; Project entry Meetings with the District Executive Committees in 20 districts (by all the 25 Grant Partners); Project Engagement and Planning meetings with City Councils (by Find Your Feet, NAYORG, CEPA, Oxfam, and Bwalo Initiative); and cleaning campaigns (by CEPA).



PARTNERSHIP AND NETWORKING

Partnerships have been developed among the grant partners, and networking activities have been undertaken between the Foundation and other stakeholders.

- i. Membership in the National Advocacy Platform, a grouping of CSOs whose mandate is to engage the Government on nearly all emerging issues bordering on the progressive realization of fundamental rights and freedoms. The Foundation participated in engagements with the Government on key issues such as urban governance where the Foundation is a lead in a task force, engagement on the review of the Land Act, among others.
- ii. Membership in the Taskforce on Electoral Processes chaired by the Electoral Commission and Centre for Multiparty Democracy. This task force is aimed at engaging the Government in a review of electoral-related laws and processes. The Foundation has participated in meetings to develop an Advocacy Strategy and develop plans for engaging the Parliament and the Executive on electoral-related laws.
- iii. The Foundation has also continued to be part of the Chilungamo Programme Steering Committee that meets on a quarterly basis to share progress in the projects and plans for all projects supported under the Chilungamo Programme. Chilungamo is an EU-supported programme on democratic governance.



CHALLENGES FACED

There were two main challenges faced during the reporting period as follows:

- i. Covid 19 affected both our activities as Tilitonse Foundation and activities of grant partners. The two waves that affected us were the one that occurred between January – October, 2020 and January to June 2021. The restrictions in terms of travel and gathering affected implementation of activities at the office and interactions with grant partners for monitoring purposes. The grant partners were also not able to implement their activities due to these restrictions. These affected the pace of implementation for the project activities both at Foundation and grant partner levels. These were in terms of time, cost and quality of the outcomes.
- ii. Delays in disbursement of funds from the Development Partners. The Foundation went through a period from May, 2021 where funding from the Development Partners delayed. This affected the carrying out of activities by the Foundation and grant partners as well. Grant funds for grant partners were disbursed late than agreed due to this challenge. This also translated into the Foundation not meeting the targeted absorption levels from the funding.



STAFFING LEVELS

The Foundation has a total of 13 (7 female and 6 male) staff members in various departments as follows:

Department	Staff Number	Positions
Executive	1	Chief Executive Officer
Grants and Partnership	5	Grants and Partnership Manager
		Monitoring and Evaluation Specialist
		3 Grants Officers
Governance, Research, and Development	2	Governance, Research and Development Manager
		Capacity Development and Mentoring Officer
Finance	2	Fund and Finance Manager
		Accounts Officer
Human Resource and Administration	3	Human Resource and Administration Manager
		Receptionist
		Driver

INCOME AND EXPENDITURE

	2021	2020
	MK	MK
Revenue	505,528,240	1,464,259,282
Royal Norwegian Embassy	292,308,909	846,670,866
European Union	213,219,331	617,588,416
Expenditure	505,528,240.1	1,467,672,684
Program and program related costs	59,550,371.3	1,043,595,140
Administration costs	97,305,712.0	127,119,852
Management costs	348,672,156.8	296,957,692
Grant advances to partners	499,463,500.8	11,429,400
Deferred income	799,155,566	371,044,314
TOTAL FUNDING (JUN 2018 - May 2022)	EUR	Percentage
European Union	2,000,000	42%
Royal Norwegian Embassy	2,741,861	58%
TOTAL	4,741,861	100%

TILITONSE FOUNDATION CONTACTS



Tilitonse Foundation
Plot No. 128, Lizulu Street,
Area 47 Sector 5
P.O. Box 31815, Lilongwe
MALAWI

Tel: +265 887 005797 / +265 991 796829

E-mail: info@tilitonsefoundation.org

Website: www.tilitonsefoundation.org

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